



## Vulcan County Regional Emergency Management Partnership

March 27, 2020

### **RE: COVID-19 Update 12 (Red Text Indicates Web Link)**

Vulcan County Regional Emergency Management Partners are continuing to monitor the COVID-19 situation in Alberta. Please note that all Vulcan County Fire Halls are closed to the public until further notice. Vulcan County, the Villages of Champion, Carmangay, Lomond, Milo, and Arrowwood Offices are also closed to the public, however business operations are continuing. While the Town of Vulcan office remains open, we are urging the public whom have questions to use the websites or a telephone as most questions could be answered this way. With increasing numbers of confirmed cases throughout Alberta, we want to stress the importance of following proper personal hygiene and cleaning processes. Please follow these [guidelines](#) and watch your municipal websites for further updates.

### **Cases in Alberta**

Alberta is taking aggressive measures to help slow the spread of COVID-19. Additional actions may be required in the coming days. The health of Albertans is, and always will be, our top priority.

### **Alberta confirmed 56 new cases on March 27.**

Currently there have been no confirmed cases within Vulcan County or the urban municipalities within its borders. As of March 27, 2020, testing has been completed for 37,673 Albertans.

### **Support for Albertans**

Alberta Health Services is launching a text-based program that aims to help provide encouragement and hope to Albertans. Text4Hope sends subscribers text messages of support and encouragement to ease stress or anxiety. Albertans can text COVID 19 Hope to 393939 to subscribe.

Starting March 23, the Alberta Connects Contact Centre will be available seven days a week, from 8 a.m. to 8 p.m. Albertans can call toll-free from anywhere in the province by dialing 310-4455 for general information about the Government of Alberta and its response to COVID-19, or for help contacting individual program areas. This line cannot provide medical advice. Anyone who has health concerns or is experiencing symptoms of COVID-19 should complete an online [COVID-19 self-assessment](#)

- Community and Social Services has suspended in-person service delivery in its program offices and Alberta Supports Centres. Albertans should contact 1-877-644-9992 for more information.
- The province has imposed new isolation timelines that are now in effect. For those who are sick, the isolation timeline has changed from 14 days to 10 days, following the onset of symptoms, and only if you are feeling well by then. Those who have been exposed or are returning to Canada but do not have symptoms will still have to isolate for 14 days. Should they start to have symptoms they will have to continue isolation until 10 days from the start of the symptoms.



People not experiencing symptoms are reminded they can still go outside, but this must be limited to activities such as walks, where the individual remains two metres away from others

### **What steps should businesses be taking?**

- We are strongly encouraging businesses and employers to take this opportunity to review their own business continuity plans and consider how they would lower the risk of the spread of infection in the workplace.
- Appropriate steps include making sure staff are familiar with continuity plans and processes are in place in case of a community disruption.
  - More information is available on [alberta.ca/COVID19](https://alberta.ca/COVID19).

### **Enforcement**

On March 25, Alberta's Chief Medical Officer of Health issued orders under the Public Health Act to legally require returning international travellers, close contact of confirmed cases, and people exhibiting COVID-19 symptoms to self-isolate.

Law enforcement agencies have been granted full authority to enforce public health orders and issue fines:

- Through amendments to the Public Health Act, community peace officers and police will be able to issue tickets to enforce COVID-19 public health orders.
- Fines administered through tickets for violating an order have increased from up to \$100 per day to a prescribed fine of \$1,000 per occurrence.
- Courts will also have increased powers to administer fines of up to \$100,000 for a first offence and up to \$500,000 for a subsequent offence for more serious violations.
- These new fines will be in force over the coming days.

If you know someone who is not self-isolating when they are legally required to:

- take proper precautions and distance yourself from the person to limit your risk of exposure if they have symptoms
- remind the person that not following public health orders is against the law and puts people at risk
- submit a complaint [online](#)

### **Consequences**

On March 25, Alberta's Chief Medical Officer of Health issued orders under the Public Health Act to legally require returning travellers to self-isolate for 14 days upon returning to Alberta. This legal requirement also applies to close contacts of confirmed COVID-19 cases.

People who violate the self-isolation orders:

- Through amendments to the Public Health Act, community peace officers and police will be able to issue tickets to enforce COVID-19 public health orders.
- Fines administered through tickets for violating an order have increased from up to \$100 per day to a prescribed fine of \$1,000 per occurrence.
- Courts will also have increased powers to administer fines of up to \$100,000 for a first offence and up to \$500,000 for a subsequent offence for more serious violations.



- These new fines will be in force over the coming days.

### **Isolation**

As of March 25, Albertans are legally required under public health order to **self-isolate** for:

- 14 days if they returned from international travel or are a close contact of someone with COVID-19
- 10 days if they have any symptoms that are not related to a pre-existing illness or health condition: cough, fever, shortness of breath, runny nose or sore throat

### **Information for Renters**

New protections are in place for residential and mobile homes site tenants facing financial hardship due to COVID-19:

- Tenants cannot be evicted for non-payment of rent and/or utilities before May 1, 2020.
- Rents on residential properties or mobile home sites will not increase while Alberta's State of Public Health Emergency remains in effect.
- Late fees cannot be applied to late rent payments until June 30 and cannot be collected retroactively for this time.
- Landlords and tenants need to work together to develop payment plans while COVID-19 is being managed.
- Landlords can still file applications and receive orders for possession if the reason for the eviction is unrelated to rent and/or utility payments, or if a tenant refused to negotiate or comply with a payment plan.

### **811 Health Link**

Once again, people experiencing symptoms are to take the **online** self-assessment.

As a further reminder, 811-health link is for those who are feeling ill and seeking advice. Please do not call 811 to report non-compliance of Public Health Orders. This is tying up the line and not the appropriate place to report non-compliance.

Above information sourced from:

<https://www.alberta.ca/release.cfm?xID=6980324A5B1B0-BC2C-40A8-A6AD9E30E3189425>

Sincerely,  
Nels Petersen

A handwritten signature in black ink, appearing to read 'Nels Petersen'.

Regional Director of Emergency Management  
Vulcan County Regional Emergency Management Partnership