

October 30, 2017

Re: Pink Water Advisory Notice

As some of you will have noticed, Arrowwood temporarily had pink water this afternoon. This was caused by a stuck valve on the potassium permanganate earlier today that the water treatment plant operators believed was contained. At no time was anyone in danger and we are addressing the situation as quickly as possible, issuing public notice via social media and direct delivery.

As soon as the village was alerted of pink water in some homes, village personnel began flushing main water lines. As of the writing of this notice, the lines appear to be clear. There could still be some pink water residual in the service lines, so please run your taps, both hot and cold until they run clear.

**Potassium permanganate, also known as potassium salt, is a chemical disinfectant commonly used to remove iron and hydrogen sulphide (rotten egg smell) from well water and wastewater. Our greensand filters, which flush daily, work with the potassium permanganate to remove iron and hydrogen sulphide.

If you have any questions or concerns, please don't hesitate to contact the Village Office at 403-534-3821, Christopher Northcott at 403-990-0720 or Luanda Gibbs at 403-485-0297.

Sincerely,



Christopher Northcott
Chief Administrative Officer
Village of Arrowwood